What Veterinary Care Am I Looking For?

WILBRAHAM
Animal Hospital

If you are looking for:

Human World	Animal World Equivalent
Primary Care Physician: Annual checkups, vaccines, labwork, some procedures and surgeries, routine sick visits. No walk-ins, by appointment only. Need to be established as a reasonably current client.	**Wellness Hospital** East Springfield Veterinary Hospital Wilbraham Animal Hospital Other wellness hospitals
Emergency Care: (Baystate, Mercy) Critical care, overnight hospitalization, trauma, emergency surgery, no appointment needed but call ahead advised.	**Emergency Hospital**** Veterinary Emergency Specialty Hospital New England Veterinary Cancer Care Center See full list on reverse side
Urgent Care: (MedExpress) Urgent, not non-emergent issue when primary physician not available: general malaise, minor infections, vomiting, diarrhea. No appointment needed but call ahead for availability.	**Urgent Care Facility:** Veterinary Surgery Center Sturbridge (limited hours)
Specialty/Referral: (NEOS) Ophthalmology, dermatology, cardiology, referral surgery, or another specialist referral facility. Need referral from primary care.	**Specialty/Referral Hospital:** Animal Eye Care of New England NEVCCC Oncology Department Mass Vet Specialty Services
Vaccine Clinic: (CVS/Walgreens) No examination or up to date medical care needed. Basic vaccine care. Loose appointment schedule or walk in.	**Vaccine Clinic:** Petco/Vetco. Tractor Supply. Dakin Pioneer Valley Humane Society (spay/neuter also). Thomas J. O'Connor (spay/neuter also).

*** Note that veterinary hospitals require payment at the time of service, even if you have pet insurance. Because of this, most veterinary emergency hospitals will accept CareCredit cards as a payment option. We also accept them in both of our offices. Apply at CareCredit.com.*

For our current clients at Wilbraham Animal Hospital:

If your pet becomes ill or if you have any concerns/questions - please call as soon as possible so we can best assist you in finding a solution. We may be able to help you over the phone or we may recommend an appointment depending on the recommendation of our doctors. We save a few appointments daily for sick visits so calling as soon as possible in the day can help us help you better. In the event that we are not open, if we do not have any additional availability that day OR if your pet is severely ill and requires more immediate, intensive care - emergency hospitals are your option for seeking care for your pet. We have attached to this note the list of hospitals with emergency availability, usually 24/7.

2424 Boston Rd | Wilbraham, MA 01095 | Call: 413-596-8395 | Email: info@wilbrahamanimalhospital.com

www.WilbrahamAnimalHospital.com

WILBRAHAM
Animal Hospital

Emergency

Veterinary Emergency & Specialty Hospital
(413) 665-4911
www.veshdeerfield.com
veshinfo@veshdeerfield.com
141 Greenfield Rd
South Deerfield, MA 01373

Foster Hospital for Small Animals (Cummings Veterinary Medical Center at Tufts)
(508) 839-5395 ER- OPTION #3
55 Willard St
North Grafton, MA 01536

New England Veterinary Center & Cancer Care
(860) 688-8400
www.NEVCCC.com
955 Kennedy Rd
Windsor, CT 06095

Pieper Memorial Veterinary Center
(860) 347-8387
www.piepermemorial.com
730 Randolph Road
Middletown, CT 06457

Bolton Veterinary Hospital
(860) 646-6134
www.boltonvet.com
222 Boston Turnpike
Bolton, CT 06043

Veterinary Specialists of CT
(860) 236-3273
www.vetspecsct.com
993 North Main St
West Hartford, CT 06117

Urgent Care

Veterinary Surgery Center of Sturbridge
(774) 241-3111
www.vscsturbridge.com
175 Charlton Rd Suite B | Sturbridge, MA 01566

Other Resources

If your pet is referred to an emergency facility for any reason, here are some things that can help you:

1. Develop a financial plan. Carecredit.com can help cover unexpected expenses.
2. Call ahead to the emergency room to describe the concern you have with your pet. The ER receptionist can inform you of the wait time, check in protocol, and availability of certain doctors (ie - if there is a surgeon available for emergency surgery if you are worried your pet ate a foreign body). This may help you decide which ER you should be going to.
3. Call your regular veterinarian to email any pertinent medical records to you or the emergency room. In the event your regular veterinarian is closed, leave a message and bring what you have.
4. Understand that the wait times in the emergency room may vary as they would in a human emergency room due to a variety of factors.
5. If the ER recommends any follow up, such as suture removals, recheck appointments, or follow up diagnostics – contact your regular vet as soon as you find out in order to make arrangements to have these services done.

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